



Courage • Compassion • Connection • Commitment

E4C, one of Edmonton's oldest and most respected social service agencies, is seeking a dedicated professional eager to join our team. This is an excellent opportunity for a gifted professional to make a significant difference to people, helping and supporting individuals and the community in undergoing positive change and increasing capacity.

Youth Worker P/T – Crossroads House

Transitional Services

Job Purpose

Crossroads offers support, alternatives and hope to children and adults involved in prostitution and at risk of sexual exploitation. As a member of the Crossroads House team, your primary responsibilities will be to provide residents with the stability and supports necessary to address issues of sexual exploitation and homelessness while coordinating the delivery of safe housing and transitional support programming.

Duties and Responsibilities

To provide direct care to residential clients through:

- Crisis intervention and one-on-one support.
- Modeling of appropriate living and life skills.
- Recreational activities.
- When required, advocacy and referral to community resources.
- Other duties may be assigned as needed.

To assist with client case work through:

- Maintaining case records and other documentation.
- Implementing service plans.
- Communication with program staff.
- Driving clients to appointments when necessary.
- Follow/Direct clients using CCA (Client Centered Approach)
- Adaptable working with of inner city, poverty, mental health, addiction, prostitution, abuse and multicultural issues.
- Other duties may be assigned as needed.

To maintain a safe and healthy living environment through:

- Housekeeping and meal preparation.
- Keeping stock of food and food purchasing, as well as other household necessities.
- Adherence to safety and security protocols.
- Other duties may be assigned as needed.

To provide additional support to the program as needed, which may include, but is not limited to:

- Responding to requests for service.
- Delegation of administrative duties by program manager.
- Adhere to and implement the Human Resource Policy and Procedures Manual. As well as Crossroads House Policies and Procedures.
- Other duties may be assigned as needed.

Qualifications

Preferred:

- Strong interpersonal, non-judgmental, empathetic, flexible and ability to work with initiative and independence.
- Some post-secondary diploma or degree in a human service field AND 6 months of related experience.
- Criminal Record clearance and Child Welfare Information System clearance.
- Standard First Aid and Suicide Intervention Training.
- Valid Driver License
- Operation of personal vehicle.
- Aptitude and skill in computer use and database entry.
- Knowledge of inner city, addiction, poverty, mental health, abuse and multicultural issues would be an asset.
- Knowledge of CCA (Client Centered Approach)
- Willingness to learn/adapt to the CCA (Client Centered Approach) model.
- Flexible to do shift work on short notice.

Working Conditions

This position requires the ability to work weekends overnights (11:00pm – 7:00am)

Salary Scale

Starting: \$16.09/hr

Please submit your résumé to:

E-mail: hr@e4calberta.org

Fax: 780.425.5911

We thank all applicants for their interest, however, only those selected for an interview will be contacted.