



## 2011 Statistics

### 2010 - 2011 Service User Data

- Operated 27 volunteer-run, free income tax preparation sites in March & April
  - Over 240 committed MTTP volunteers
  - Completed over 4,200 income tax returns
  - 581 income tax returns were completed for prior tax years
  - Our service users access over \$1.3 Million in income tax refunds
  - Our service users access over 1,000 government benefits and subsidies
  - The government benefit accessed most was the City of Edmonton Leisure Access Pass
  - The majority of our service users are working and earning low incomes
  - 60% of those who accessed MTTP were first-time service users
  - Helped over 1,000 families with children
- E4C's Make Tax Time Pay program (MTTP) is a volunteer-run initiative that helps individuals and families with lower incomes to access free income tax preparation & government benefit and subsidy applications.
  - People with lower incomes need to complete an income tax return in order to receive government rebates and benefits such as the City of Edmonton Leisure Access Pass, seniors benefits the Canada Child Tax Benefit, extended health care benefits, child care subsidies, and much more.
  - E4C is the coordinating body that partners with volunteers, colleges, agencies, churches, community organizations, businesses, and government departments to provide this positive program in our city.
  - E4C's MTTP tax sites operate every March & April. During the tax season call 2-1-1 (The Support Network) to get connected to a tax site near you.
  - Find out more about E4C's MTTP program. Email us at: [mttp@e4calberta.org](mailto:mttp@e4calberta.org) or visit our website: [www.e4calberta.org](http://www.e4calberta.org).